**TELEMATICA - FIEC**

**Software y Hardware del PC**

**Examen Parcial Julio 08, 2010**

**Profesor: Ing. Néstor Arreaga A. Alumno:**

**1.- Indique que es el “form factor” del motherboard, cite por lo menos cuatro ejemplos. (5 Ptos.)**

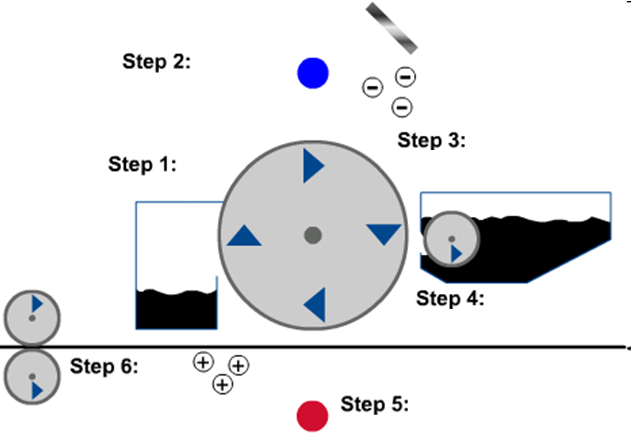
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**2. – Es peligroso usar una pulsera antiestática, cuando se está trabajando con que componente computacional? (5 Ptos.)**

a) floppy drive b) network card

c) monitor d) hard drive

**3.- Identifique cuales son los pasos que se realizan en el proceso de impresión en una impresora laser y describa cada uno de ellos. (5 Ptos.)**

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**4.- Cual de los siguientes es un dispositivo de entrada? (5 Ptos.)**

a) Teclado b) Impresora

c) Parlante d) Unidad de disco

**5.- Cual tipo de dispositivo es hot-swappable? (5 Ptos.)**

a) PS/2 device b) parallel device

c) serial device d) USB device

**6.- Explique las características de los 4 módulos de memórias que existen. (5 Ptos.)**

**7.- Por defecto, cual dispositivo usa IRQ 6? (5 Ptos.)**

a) floppy disk controller b) LPT1

c) LPT2 d) real time clock

**8.- Cual es el rango de dirección I/O para el COM1? (5 Ptos.)**

a) 3F8-3FF b) 2F8-2FF

c) 3E8-3EF d) 2E8-2EF

**9.- Cuales voltajes DC son producidos por las Fuentes de poder ATX? (5 Ptos.)**

a) +1.8V, +5V, -5V, +12V, -12V

c) +1.8V, +5V, -5V, +15V, -15V

d) +3.3V, +5V, -5V, +15V, -15V

e) +3.3V, +5V, -5V, +12V, -12V

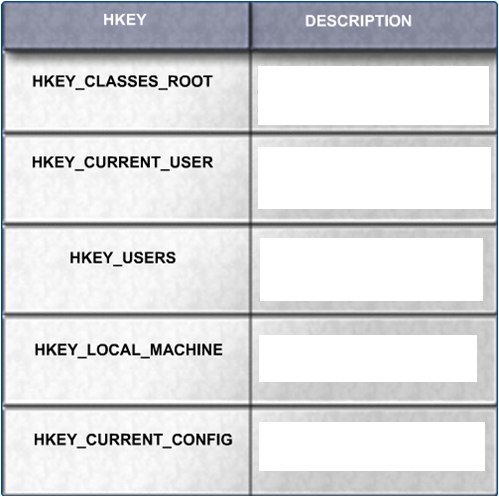
**10.- Describa el proceso de ensamblar un PC desde su inicio. (9 Ptos.)**

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**11.- Indique y describa cuales son las opciones que aparecen cuando al encender el PC presionamos F8. (5 Ptos.)**

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**12.- Describa las características de los registros de sistema.**



**13.- A service technician is trying to master-slave two known good IDE hard drives, C and D. Drive D was installed as a slave to drive C, but couldn’t be made to work. The same problem occurred when drive C was installed as a slave to drive D. Assuming that the technician used correct jumpering in both instances, what should you do next? (5 Ptos.)**

**A.** Replace drive D, because it is now defective.   
**B.** Conclude that drives C and D are non-standard.   
**C**. Conclude that drives C and D are not compatible.   
**D.** Replace drives C and D, because both are now defective.

**14.- Cual utilidad puede ver la estructura jerárquica de archives, carpetas y unidades en una computadora? (5 Ptos.)**

a) File Explorer b) msconfig

c) System Information d) Windows Explorer

**15.- Describa el proceso de arranque de Windows XP. (9 Ptos.)**

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**16.- Describa los diferentes tipos de backup (9 Ptos.)**

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**17.- Que hacen las siguientes herramientas de Software? (8 Ptos.)**

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| **Fdisk** |  |
| **Format** |  |
| **Scandisk** or **Chkdsk** |  |
| **Defrag** |  |
| **Disk Cleanup** |  |
| **Disk Management** |  |
| **System File Checker (SFC)** |  |